

January 1, 2020

Dear Thornburg Borough Property Owner and Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded the 3-year contract to provide residential solid waste disposal and recycling services to the Borough of Thornburg. The contract is effective January 1, 2020 through December 30, 2022.

We extend a welcome to all new customers. We are a local family-owned company which has been proudly serving area residents for many years. Our Customer Service Department is available Monday through Friday 8am – 4:30pm. You may contact us at 724-843-9373 choosing option 1, by email to [customersvc@valleywasteservice.com](mailto:customersvc@valleywasteservice.com) or visit our website at [www.valleywasteservice.com](http://www.valleywasteservice.com).

**Please read and keep these guidelines for future reference.** Landlords, please ensure that your tenants get a copy so they are informed.

**Basic Curb Service:** Weekly collection of solid waste and bi-weekly recycling collection is **per individual residential unit** for material generated from within the service address. Solid waste and recyclables should be placed at the curb the night before your scheduled pick up day. Both will be picked up the same day.

**YOUR PICK-UP DAY FOR TRASH AND RECYCLE WILL BE FRIDAY.**

**PLEASE NOTE: YOUR RECYCLING WILL START FRIDAY, JANUARY 3<sup>RD</sup> AND EVERY OTHER FRIDAY THEREAFTER. PLEASE REFER TO THE ENCLOSED CALENDAR.**

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 am to 4:30 pm and Saturday 8:00 am to 11:30 am. This facility will accept pick-up truck and small dump truck loads of construction, demolition and municipal solid waste materials. Vehicles will be weighed on our scales and there will be a **fee** for the disposal of materials.

In addition to our residential service, we provide a full range of commercial solid waste disposal and recycling services. Our commercial containers and roll-off dumpsters range in size from 2 yards to 40 yards in capacity.

We appreciate the opportunity to provide prompt, reliable service for you.

Best Regards,

VALLEY WASTE SERVICE, INC.

*Douglas Vogel*

Douglas Vogel  
Vice President

## ***PLEASE KEEP THESE IMPORTANT GUIDELINES FOR REFERENCE.***

**CURB SERVICE:** Place your bags or garbage cans at the curb within 5 ft. of the roadway the night before your scheduled collection day. **All trash must be bagged.** Containers should be watertight, metal or plastic, with tight fitting covers and handles. Each container or bag should not exceed 35 gallons in size or 40 pounds in weight; bags should be at least 3 mils thick. **DO NOT USE GROCERY BAGS, PAPER BAGS, CARDBOARD BOXES OR 55-GALLON DRUMS AS GARBAGE RECEPTACLES.** Any items placed out in this manner will not be collected. **We assume no liability for replacement of any cans or lids.**

**IDENTIFICATION and WEATHER:** Clearly identify your street number on your mailbox or some type of permanent marker near the road. It's important to make the bags or containers visible to the driver. In winter months, please remove snow from the area where you place your containers and have a reasonably clear approach path for both the driver and truck. **It is highly recommended to close lids and use garbage bags in containers. Drivers will not reach into the containers to remove loose items that are frozen to the bottom.**

### **ITEMS INCLUDED THAT WILL BE PICKED UP AT THE CURB:**

- ✓ Household Solid Waste - Includes garbage, refuse, rubbish, including but not limited to, all table and kitchen waste, dead animals or parts thereof, broken dishes, glass, packing boxes, straw and sweepings. **Rubbish does not include building materials resulting from demolition of existing buildings or structures or from construction of new buildings or structures.**
- ✓ Recyclables – Refer to Recycling chart. Place items directly in your recycle bin (NO PLASTIC BAGS).
- ✓ Bulky Waste - Furniture and furnishings, plumbing fixtures and other household items generated from within this address. **Contact Customer Service at least 24 hours in advance of your collection day for pick-up of large appliances and furniture.**
- ✓ Mattress/box springs: For our worker's protection, mattresses must be wrapped in plastic and taped securely closed with duct or packing tape to prevent any possible exposure to infectious pests such as bedbugs and fleas.
- ✓ Carpets, rugs and padding must be cut in sections no longer than 4 ft. in length, securely rolled and tied and not over 40-lbs. **Please contact Customer Service if you have more than six (6) bundled sections.**
- ✓ Yard Waste – Includes grass and hedge clippings, limbs and branches from trees. They must be securely tied in bundles not exceeding 3" in. diameter, 48" in length and weighing no more than 40 lbs.
- ✓ White Goods - Metal appliances such as stoves, hot water tanks, refrigerators, washers, dryers and dishwashers will be picked up every other Saturday of each month. **Appliances that contain refrigerants must have a tag attached certifying that the refrigerant has been removed,** this included refrigerators, freezers, air conditioners, dehumidifiers, ice makers and water coolers. **Contact Customer Service 24-hours in advance to schedule pick-up of any white good item.**

**MISSED PICK-UP: ALL REQUESTS FOR MISSED COLLECTION MUST BE MADE WITHIN 24-HOURS OF COLLECTION DAY.**

**LOOSE DOGS:** We will not collect garbage where property owners allow their dogs to run loose on collection day. Please have your pet(s) inside on your collection day.

**NEEDLES and SHARP OBJECTS:** Help us prevent needle sticks to our employees. Place all needles, syringes and lancets, in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects, such as broken glass or sharp metal in heavy paper and tape shut. **Please protect our workers!**

**Items NOT included and that will ONLY be picked up for an additional pre-paid fee (including but not limited to): Contact Customer Service 24 hours ahead to schedule and for rates and handling instructions.**

- ✓ Items that require more than one person to lift. Small sized building materials, refuse caused by repairs and in small quantity.
- ✓ Water softeners- emptied of salt, liquids and other chemicals.

**Items NOT included and will NOT be picked up through residential service:**

- ✓ Large building materials, refuse caused by repairs, remodeling, demolition and/or construction of any structures.
- ✓ Paving materials, stones, sand, dirt, sod, concrete, 55-gal drums, grease drums and large vehicle parts.
- ✓ Bushes, shrubs & other vegetation with soil attached to root system, tree trunks or tree limbs more than 3" in diameter or 48' in length.

**The above items will be accepted if placed in a Roll-off Dumpster Container. For sizes and pricing call Customer Service.**

**NOT ACCEPTED: State Regulations prevent us from accepting the following:**

- ✓ All tires and asbestos.
- ✓ Any liquid - paints, solvents, oils, gas, kerosene, antifreeze, pesticides/herbicides and other dry chemicals such as pool chemicals.
- ✓ Hazardous and pressurized items such as propane/oxygen tanks, gun ammunition, explosives, fireworks or any material that may be considered hazardous, volatile, radioactive, infectious or toxic including flammable liquid.
- ✓ Electronic Waste: Items including but not limited to TV's and computers including desktops, laptops, tablets, E-readers and peripherals including monitors, keyboards, mouse, printers, etc. Any device capable of receiving and displaying television or video programming.

**HOLIDAYS: Our Company is closed in observance of the following holidays:**

**New Year's Day   Memorial Day   Independence Day   Labor Day   Thanksgiving Day   Christmas Day**

**If your scheduled collection day falls on or after a weekday holiday, your collection will be 1 (one) day later that week.**

**If your scheduled collection day falls before a weekday holiday, there will be no change in your collection day.**

To print your own collection day calendar go to [www.valleywasteservice.com](http://www.valleywasteservice.com), click on "Print a Schedule".

**WE ARE NOT CLOSED ON: Martin Luther King Jr.   President's Day   Columbus Day   Veterans Day**

**THE FOLLOWING ITEMS WILL BE COLLECTED BY THE BOROUGH OF THORNBURG PUBLIC WORKS:**

**LEAVES: Collected Oct 1- Nov 30<sup>th</sup>**

**HOLIDAY TREES: For removal contact Public Works at 412-921-3720**

**PRIVATE DRIVES:** The owner(s) of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless Thornburg Borough and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste and recycling collection.

**SERVICE AND MOVING CHANGES:** Notify our office at least two weeks in advance if you are moving. If you are going to have large quantities of trash when you are moving, please contact us so that special collection arrangements can be made.

**WEBSITE:** Visit us at [www.valleywasteservice.com](http://www.valleywasteservice.com) for service news, announcements, upcoming holiday schedules, for these guidelines and a personalized collection day calendar, as well as up-to-date information for any scheduling change due to severe weather. Employment opportunities are listed under the Career tab on the website.

**BIG PROJECTS:** We offer temporary roll-off dumpster for your clean-ups, move out and building or remodeling projects. Call Customer Service for pricing and information.



# THORNBURG BOROUGH RECYCLING GUIDELINES



## NO PLASTIC BAGS!

<b>WE DO <u>NOT</u> ACCEPT RECYCLABLES MIXED WITH TRASH OR IN PLASTIC BAGS.</b>			
<b>MATERIAL</b>	<b>ACCEPTABLE</b>	<b>PREPARATION</b>	<b><u>NOT</u> ACCEPTABLE</b>
<b>Aluminum &amp; Metal Cans</b>	EMPTY Food and beverage cans; empty, clean/dry aluminum foil and aluminum containers	Rinse empty cans, push lid down inside can  Place items loose in bin	Cans containing food, clothes hangers, scrap metal, screws, nails, toys, lawn furniture, paint cans, aluminum siding
<b>Plastics (PET, HDPE) #1 &amp; 2 &amp; 5</b>	Food & Beverage bottles and jugs, water jugs, liquid detergent, bleach & softener bottles, hair care bottles	Empty and rinse containers If container is greasy, wipe out with soapy water & rinse  Place loose in cart/bin	Plastic cups/plates, styrofoam peanuts and blocks, plastic plant pots, foam plastic egg cartons, plastic wrap, bubble wrap, plastic bags, CD & DVD's, toys, lawn furniture, motor oil, cooking oil bottles, herbicide, antifreeze jugs
<b>Paper</b>	Office & computer papers, paper bags, newspapers, magazines, junk mail, catalogs, phone books	Place loose in bin	NO SHREDDED PAPER, glue bound books, gift wrapping paper of any kind
<b>Glass*</b> Glass is repurposed, not recycled according to PA DEP's definition	Clear, brown, amber and green beverage bottles and food jars	Rinse bottles and jars  (labels may be left on)	Broken glass, light bulbs, dishes, drinking glasses, crystal, window glass, mirrors, ceramics, Pyrex or tempered glass

*\*Glass will be collected in your recycling cart from your municipality to be repurposed for another use.*

### RECYCLING REMINDERS

- 1) Set out recycling bin the night before your scheduled day. Place within 5-ft of curb or roadside.
- 2) Recyclables that are mixed with garbage will not be collected. Place in trash the following week.

### HOLIDAYS: Our Company is closed in observance of these Holidays:

**New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day**

If your collection day falls **ON OR AFTER A WEEKDAY HOLIDAY**, your collection will be 1 day later.  
If your collection day falls **BEFORE A WEEKDAY HOLIDAY**, there will be no change in your pick up.

**There is NO CHANGE to collection days during the following weeks:**

**Martin Luther King Jr. Presidents' Day Good Friday Easter Columbus Day Veterans Day**



# VALLEY WASTE SERVICE, INC.

261 Wallace Run Road  
BEAVER FALLS, PA 15010  
724-843-9373



To print your own personalized collection day calendar, go to [www.valleywasteservice.com](http://www.valleywasteservice.com)  
click on PRINT A SCHEDULE in the top right corner and follow the instructions.

## 2020-2022 Thornburg Borough Recycling Calendar

RECYCLE DAY IS SHADED

OBSERVED HOLIDAYS

### 2020

<b>January</b> S M T W T F S <input checked="" type="checkbox"/> 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	<b>February</b> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29	<b>March</b> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	<b>April</b> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	<b>May</b> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 <input checked="" type="checkbox"/> 26 27 28 29 30 31	<b>June</b> S M T W T F S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
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### 2021

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### 2022

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IF YOUR SCHEDULED COLLECTION DAY FALLS **ON OR AFTER** A WEEKDAY HOLIDAY, YOUR COLLECTION WILL BE ONE DAY LATER THAT WEEK  
IF YOUR SCHEDULED COLLECTION DAY FALLS **BEFORE** A WEEKDAY HOLIDAY, THERE WILL BE NO CHANGE IN YOUR PICK UP.  
Please look for messages on our website at [www.valleywasteservice.com](http://www.valleywasteservice.com) for updates on collection schedules during the holidays.